



SETSOTO LOCAL MUNICIPALITY

NOTICE TO ALL PREPAID ELECTRICITY USERS Ficksburg | Senekal | Marquard | Clocolan IMPORTANT NOTICE: OFFICIAL METHODS OF PURCHASING PREPAID ELECTRICITY

Setsoto Local Municipality wishes to inform all prepaid electricity users that the following are the only official methods for purchasing prepaid electricity for meters linked to the Setsoto Local Municipality electricity network:

1. Sub-Vendors and Municipal Cashiers

Prepaid electricity can be purchased directly from the Municipal Cashiers and listed Sub-Vendors in all four towns:

AUTHORISED SUB-VENDORS OF ICECLOUD THE OFFICIAL VENDOR OF SETSOTO LM		
OK Grocer	Cnr 1st Ave East & 2nd Street South	Clocolan
Clocolan Service Station	1 President Brand Street	Clocolan
Downtown Service Station CC	165 Bloem Street	Ficksburg
Deemster Tuck Shop	Deemster Farm	Farm
ALAQSA TRADING (PTY) LTD	36 Brand Straat	Ficksburg
Parkstraat Kafee	Van der Watt Street	Marquard
Village Cafe	Engen Pitstop	Marquard
Pick n Save Supermarket	119 1st South Street	Clocolan
Price World Cash and Carry	38 Rienze Street	Clocolan
Senekal Filling Station	Voortrekker Road 13	Senekal
Cashier Clocolan	2 Dirkie Uys Avenue	Clocolan
Cashier Marquard	Louis Trichardt st	Marquard
Cashier Ficksburg	Voortrekker Street	Ficksburg
Cashier Senekal	Van Rebeeck Street	Senekal

2. EFT Payment to the Appointed Service Provider [ICE CLOUD – SETSOTO24]

Prepaid electricity may also be purchased via EFT directly to the official banking account of the appointed service provider, Ice Cloud.

The OFFICIAL banking details of ICE CLOUD can be obtained from:

- Ole Power Systems Call Centre; or
- Setsoto Local Municipality Customer Care.

WARNING: BEWARE OF SCAMS

Residents are strongly cautioned against purchasing prepaid electricity from unofficial persons, businesses, websites, social media platforms or other channels offering electricity at cheaper prices.

All correspondence to be addressed to Head Office /Allekorrespondensiegerigmoet word aanHoofkantoor
/Mangoloohe a lebisweNtlokolo

“Re sebeletsakatleho”
www.setsoto.info.co.za

Any prepaid electricity offered through channels other than the official methods stated above is not authorised by Setsoto Local Municipality and should be regarded as potentially fraudulent or a scam.

Residents are urged to verify the banking details and payment method before making any payment. Do not make payments into bank accounts supplied by unauthorised persons.

If a prepaid electricity offer appears too good or too cheap to be true, do not make the payment.

For verification or assistance, please contact the Ole Power Systems Call Centre or your nearest Setsoto Local Municipality Customer Care office.

SETSOTO LOCAL MUNICIPALITY
OFFICE OF THE MUNICIPAL MANAGER

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