

Smart Meter Prepaid App Instruction Manual

1. Security Settings

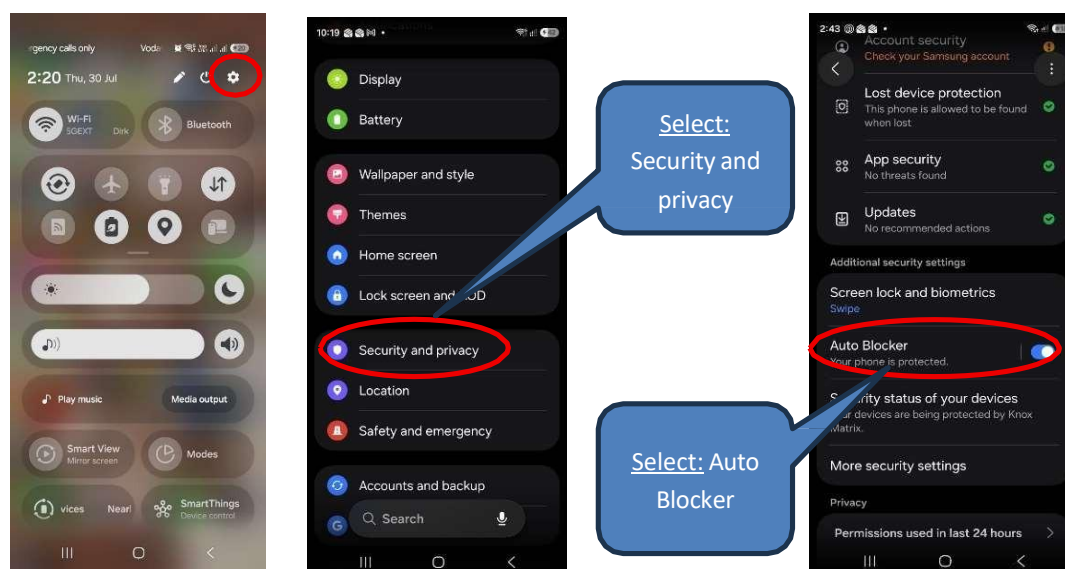
Please note that the MeterApp is not registered on the Google Play Store, as it is a bespoke application designed specifically for the smart meter system.

As a result, your phone may display a warning indicating that the application could be harmful to your device. This warning is generated because the App is not distributed through the official Play Store.

The MeterApp is **not compulsory** for the operation or functionality of your smart meter. It is simply a convenient add-on for users who wish to access additional features through their mobile device.

To download the App, a direct link will be sent to you. Simply click on the link provided to begin the download and installation.

If your phone does not want to open/download the MeterApp please change the security settings on your phone. You can change them back after the MeterApp is activated.

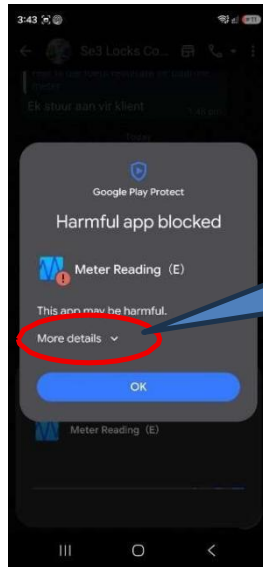


2. WhatsApp permission

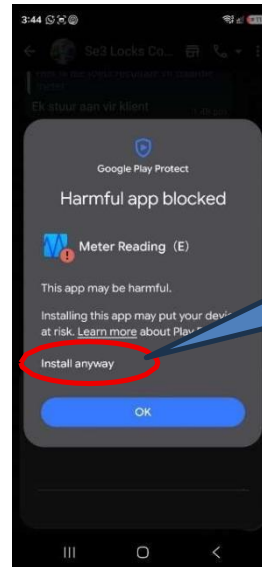
In order to download the App from WhatsApp you will have to provide the following approvals:

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OLE POWER SYSTEM
(PTY)LTD,
27 Voortrekker street,
Ficksburg 9730
Tel: 076 430 4144



Select:
More
Details



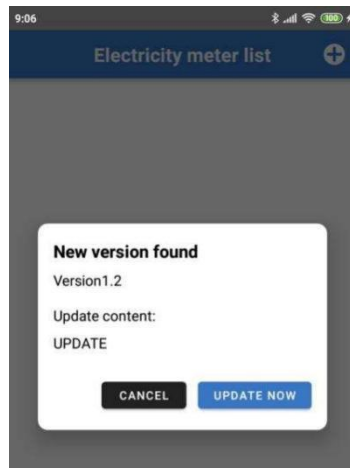
Select:
Install
Anyway

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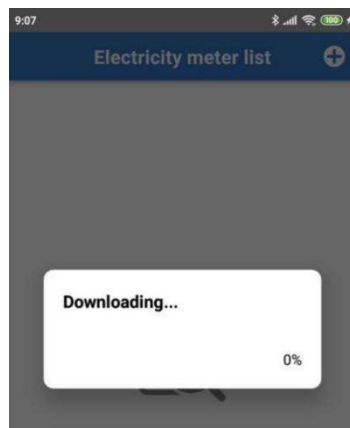
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3. Homepage

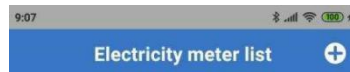
- (1) Upon entering the homepage, a version check will be conducted. If the version is outdated, a pop-up will appear prompting for a version upgrade, as illustrated in the figure :



- (2) Click the "Update Now" button to proceed with the upgrade. As shown in the figure:



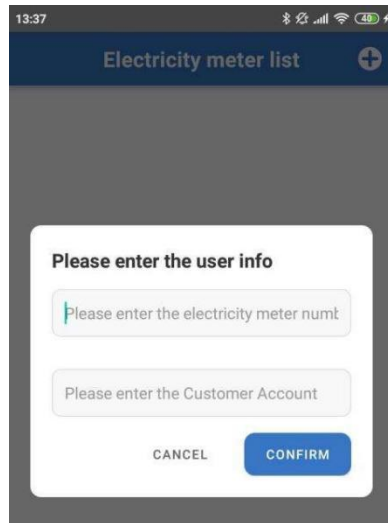
- (3) If the download was successful, the homepage should be as shown in the figure:



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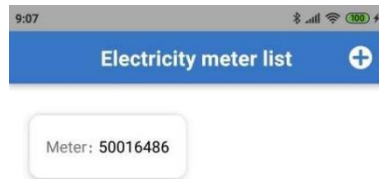
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- (4) Click the add icon  to pop up the page to add an electricity meter number and Customer Account, as shown in the figure:



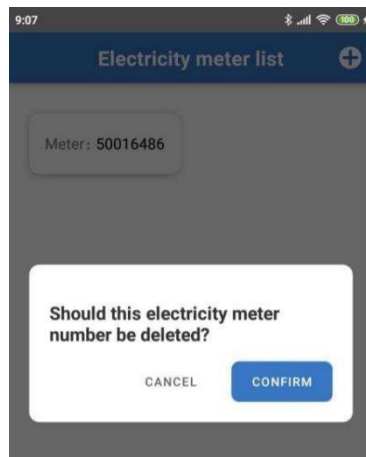
The screenshot shows the 'Electricity meter list' screen with a dark blue header. Below the header is a white form titled 'Please enter the user info'. The form contains two input fields: 'Please enter the electricity meter numt' and 'Please enter the Customer Account'. At the bottom of the form are two buttons: 'CANCEL' and 'CONFIRM'.

- (5) Input the meter number and municipal account number, click the "confirm" button, and the addition is successful, as shown in the figure:



The screenshot shows the 'Electricity meter list' screen with a dark blue header. Below the header is a white box containing the text 'Meter: 50016486'.

- (6) If your meter was replaced or you moved to a new property you can remove the old meter by pressing and holding the meter number until the deletion page pop up, as shown in the figure:

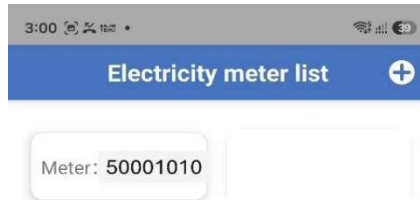


The screenshot shows the 'Electricity meter list' screen with a dark blue header. Below the header is a white box containing the text 'Meter: 50016486'. Below this box is a white dialog box titled 'Should this electricity meter number be deleted?'. The dialog box contains two buttons: 'CANCEL' and 'CONFIRM'.

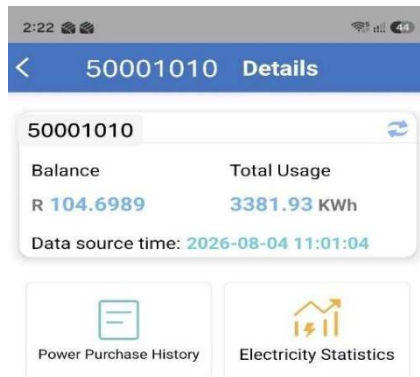
- (7) Click the "confirm" button to delete the meter from your profile. Then go back to point 4 to register your new meter number.

4. Details Page

- (1) Click on the meter number on the homepage to enter the detailed page, as shown in the figure:



- (2) This page displays the balance from the previous day, cumulative electricity usage, and the time of data source.



- (3) Click the refresh button in the top right corner to obtain the balance , cumulative electricity consumption.

Note: The data refresh button cannot be clicked consecutively. You can only click to refresh data every 30 seconds.

5. Power Purchase History

- (1) Click on "power purchase history" to enter the electricity purchase record page, as shown in the figure:

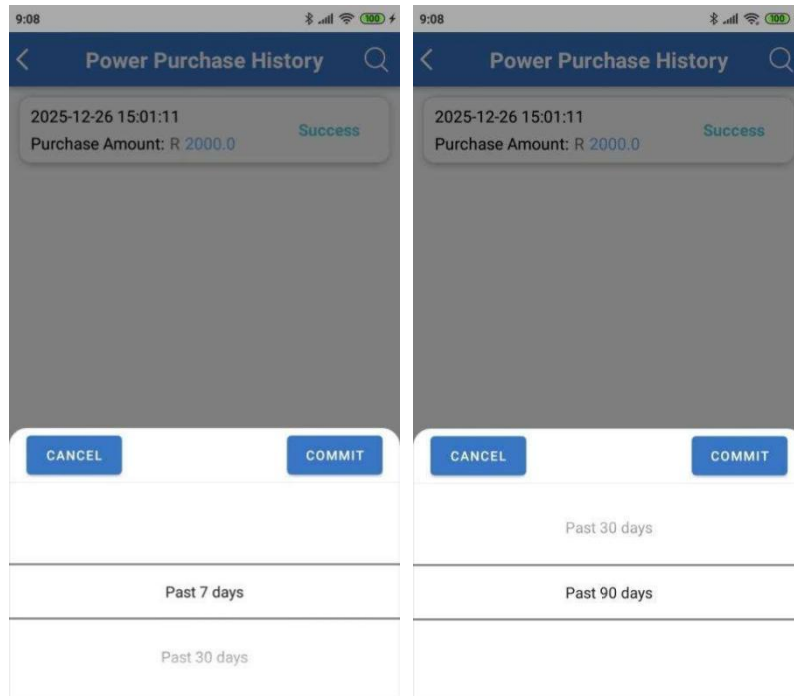


- (2) This page primarily displays the amount of electricity purchased, the time of successful purchase, and the status of the electricity purchase.

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- (3) Click the query icon in the top right corner to perform a time search , as shown in the figure:



- (4) You can search for electricity purchase records within the past 7 days , 30 days, or 90 days.

6. Electrical Statistics

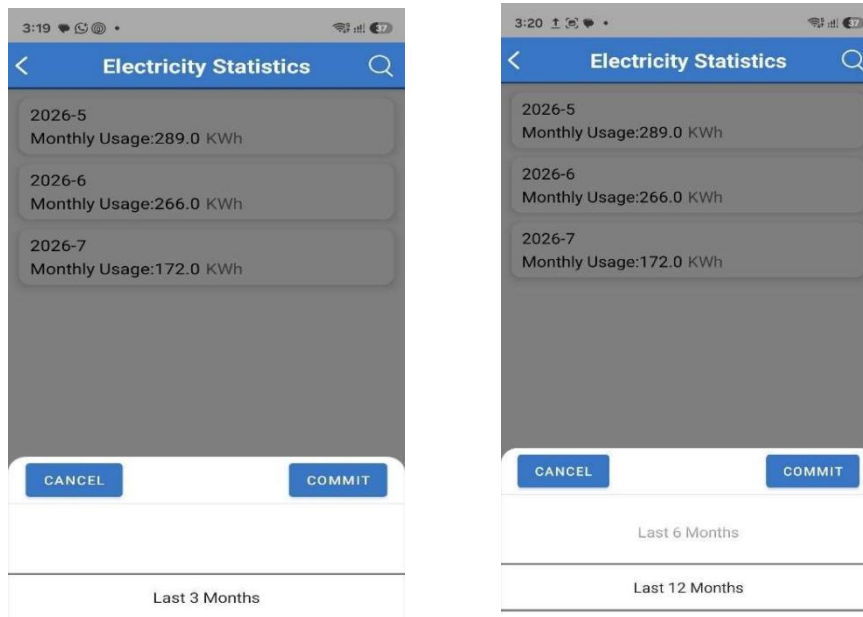
- (1) Click on "Electricity Statistics" to enter the monthly consumption record page, as shown in the figure:



- (2) Click the query icon in the top right corner to perform a time search , as shown in the figure:

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- (3) You can search for electricity purchase records within the past 3 months, 6 months, or 12 months.

7. Precautions

- (1) Opening an APP on a mobile phone requires access to the phone's files and media permissions, as well as the phone's unique ID.

For further assistance with the MeterApp, please contact our Call Centre or visit our offices, where our staff will be happy to assist you.

Call Centre Line: 076 430 4144

NB: The Smart Meter App is optional and is not required for the normal functionality or operation of your smart meter.